

# US Price List (USD) High speed ovens and accessories

alid from 1<sup>st</sup> Sept 2023 until further notice





www.merrychef.com

**Expanding Your Opportunities** 

With over 70 years' experience Merrychef is the world's expert in designing and manufacturing high speed ovens.

Our state-of-the-art factory, based in Sheffield, UK, has the flexibility to customise orders, build to demand and distribute globally, allowing us to become the brand most trusted by global fast-food operations and coffee chains.

MERRYCHEF®

We offer best in class performance quality, energyefficiency, product reliability as well as unrivalled service and chef support.



#### All of our Merrychef ovens feature the Merrychef DNA:

Fast. Up to 80% quicker than a conventional oven.
Compact. Largest cavity to footprint ratio, limited counter space needed.
Easy to use. One touch pre-programmed menus, image driven controller.
Quiet. Doesn't disturb service.
Ventless. Integrated catalytic converter absorbs grease. No extraction hood required.
Cool-to-touch. No surrounding installation space is needed, fits anywhere.
Versatile. Streamlines kitchens, one appliance only to cook, toast, grill and reheat.
Plug & play. Limited installation costs, options for low power plugs.
Easy to clean. Easy access front facing air filter. Smooth surfaced cavity.
Energy efficient. Fast heat up and cool down times, low energy usage on standby.



### Merrychef accessories

Placing food on Merrychef approved liners and trays will help keep your ovens clear from food and grease and reduce cleaning time. The different colours available allows you to avoid cross contamination of food and quickly switch between food products.

The true versatility of the Merrychef ovens is realised through the unique Signature range of professional accessories that are available from egg moulds to dumpling trays.

## Connectivity

The new Merrychef conneX<sup>®</sup> range has Wi-Fi and ethernet connection as standard allowing you to manage and monitor your ovens as well as push menus remotely with the advanced Welbilt KitchenConnect<sup>®</sup> software.







### Contents

## Merrychef conneX<sup>®</sup> and eikon<sup>®</sup> range

р 4-5	conne <mark>X</mark> ® 12
р 6-7	conne <mark>X</mark> ® 16
p 8-9	eikon® e1s
р 10-11	eikon® e4s
p 12-13	eikon® e3
p 14-15	eikon® e5
р 16-17	Signature range
p 18	Oven features
р 19	<b>Oven selector</b>
p 20-21	Warranty



## New Merrychef conneX<sup>®</sup> 12

Ideal for cafés, bars, convenience stores and quick service outlets



- Highly aesthetic design for front-of-house.
- High definition 7" operating screen in a robust glass surround.
- 12" x 12" cavity in a 14" width oven.
- High power up to 80% faster than other conventional cooking methods.
- Standard power up to 75% faster than other conventional cooking methods. Operates off a low amp plug.
- The most intuitive to use, next generation operating software easyTouch<sup>®</sup>2.0.
- < 0.7 kWh on standby.
- Wi-Fi or Ethernet as standard, allowing access to KitchenConnect®
- Merrychef DNA features (p2).

## conneX<sup>®</sup>12

Convection

Colors

Microwave

Dimensions (external) W x D x H Dimensions (internal) W x D x H Can be stacked

through an impingement plate

Impingement

Stainless steel Black Custom 14" (356.2mm) x 25.2" (641.2mm) x 24.6" (619 mm) (depth excludes handles) 12.2" (311mm) x 12.2" (311mm) Using a high speed oven stacking trolley

Model	Convection/ Microwave	Max. Power Input	Electrical Supply	Plug type	Price \$ Stainless Steel	Price \$ Black	Price \$ Custom Color
conneX®12 Standard Power	2200 W 1000 W	3680 W	208-240 V 60 Hz	NEMA 6-15P	20,048	20,621	21,034
<b>conneX®12</b> Standard Power	2200 W 1000 W	4500 W	208-240 V 60 Hz	NEMA 6-20P	20,048	20,621	21,034
<b>conneX®12</b> High Power	2200 W 2000 W	6000 W	208-240 V 60 Hz	NEMA L6-30P	23,469	24,043	24,523
conneX®12 High Power	2200 W 2000 W	6000 W	208-240 V 60 Hz	NEMA 6-30P	23,469	24,043	24,523
* Custom Pantone color 50	x min initial order 10	)x min there after					

KitchenConnect<sup>®</sup> Subscription - Free access for 12 months from when you register your first oven. Allowing you to readily see equipment data for both monitoring and diagnostic purposes, 'Push' menus onto your ovens and manage your oven settings.

#### Included accessories **Flat cook plate Paddle with hand** Full size cooking tray **Cool down pan** Non-stick cooking liner guard and sides 1/4 size 2.5" deep H0.25" x W11.75" x D11.75" H0.6" W11.26" D11.26 W11.2" x D11.2" W11.75" x D11.75' Part no: 32Z4079 Part no: DB0739 (Black) Part no: 32Z4165 Part no: 32Z4088 Part no: SR318 Oven cleaner and Scraper **Steampipe cleaner brush** protector pack Part no: 32Z4191 Part no: 32Z4188 Pack of x1 32 fl oz cleaner and x1 32 fl oz protector Part no: **32Z4148 PMB1-x12** PM Basic-1 Unit conneX x12 (no parts) \$864 PMB2-x12 \$523 PM Basic-2 Units conneX x12 (no parts); when purchased with PMB1-X12, price for each additional unit on site PMS1-x12 PM Standard-1 Unit conneX x12 (incl specific parts) \$1,290 PMS2-x12 PM Standard-2 Units conneX x12 (incl Specific parts); when purchased with PMS1-X12, price for each additional unit on site \$945 **PMP1-x12** PM Premium-1 Unit conneX x12 (includes specific parts) \$1,936 **PMP2-x12** PM Premium-2 Units conneX x12 (incl specific parts); when purchased with PMP1-X12, price for each additional unit on site \$1,595 \*PM programs and products are net priced and non-discountable \*Additional charges may apply, see program details

Merrychef DNA features - page 2

## New Merrychef conneX<sup>®</sup> 12



### New Merrychef conneX® 16 Ideal for cafés, bars, convenience stores and quick service outlets



- Largest cavity 16" x 16" in smallest width oven 18".
- Flexibility to speedily 'batch' cook as well as cook on demand.
- Highly aesthetic design for front-of-house.
- High definition 7" operating screen in a robust glass surround.
- Ground breaking up to 80% faster than other conventional cooking methods.
- The most intuitive to use, next generation operating software easyTouch<sup>®</sup>2.0.
- < 0.9 kWh on standby.
- Wi-Fi or Ethernet as standard, allowing access to KitchenConnect<sup>®</sup>.
- Merrychef DNA features (p2).

# conneX®16

tri-pleX technology combines:

Convection

Microwave

Dimensions (external)  $W \times D \times H$ Dimensions (internal)  $W \times D \times H$ 

with air accelerated

Impingement

through an impingement plate

> Stainless steel Black Custom 18.1" (458.8mm) x 26.9" (683.4mm) x 24.4" (619 mm) (depth excludes handles)

16.3" (412.8mm) x 16.3" (412.8 mm)

Model	Convection/ Microwave	Max. Power Input	Electrical Supply	Plug type	Price \$ Stainless Steel	Price \$ Black	Price \$ Custom Color
<b>conneX®16</b> High Power	3200 W 2000 W	6000 W	208-240 V 60 Hz	NEMA L6-30P	28,857	29,651	30,244
<b>conneX®16</b> High Power	3200 W 2000 W	6000 W	208-240 V 60 Hz	NEMA 6-30P	28,857	29,651	30,244
* Custom Pantone color. 5	0x min initial order. 10.	x min there after.					

KitchenConnect<sup>®</sup> Subscription - Free access for 12 months from when you register your first oven. Allowing you to readily see equipment data for both monitoring and diagnostic purposes, 'Push' menus onto your ovens and manage your oven settings.

### **Included accessories**

Pack o cleane protec	25" guard and sides W15.75" x D15.75" Part no: SF326 Scraper Part no: 3224 Scraper Part no: 3224 Part no: 3224	<ul> <li>Full size cooking tray H0.5" x W14" x D14" (Black) Part no: 32Z4175</li> <li>Steampipe cleaner Part no: 32Z4188</li> </ul>	Cool down pan 1/2 size 4" deep Part no: 3224028	Non-stick cooking liner W15.25 x D13.25" Part no: 3224178		
PMB1-x16	M Basic-1 Unit conneX x16 (no pa	rts)		\$864		
PMB2-x16	M Basic-2 Units conneX x16 (no p	arts); when purchased with PMB1-X16, p	price for each additional unit on site	\$523		
PMS1-x16	M Standard-1 Unit conneX x16 (ir	ncl specific parts)		\$1,320		
PMS2-x16	M Standard-2 Units conneX x16 (	incl HPecific parts); when purchased	d with PMS1-X16, price for each add	itional unit on site <b>\$980</b>		
PMP1-x16PM Premium-1 Unit conneX x16 (includes specific parts)\$2,272						
PMP2-x16	PMP2-x16 PM Premium-2 Units conneX x16 (incl specific parts); when purchased with PMP1-X16, price for each additional unit on site \$1,925					
*PM programs and produc *Additional charges may a	s are net priced and non-discountable ply, see program details					

Merrychef DNA features - page 2

## New Merrychef conneX<sup>®</sup> 16

Accessories



The range of different size trays for conneX<sup>®</sup> 12 (p5) can be used with this oven – allowing you to cook multiple items at once. They are available in different colors to avoid cross contamination of food allowing you to quickly switch between food products. Additional signature range accessories suitable for this oven can be found on p16.

# Merrychef eikon<sup>®</sup> e1s Ideal for cafés & bars







- 12" x 12" cavity in a 16" width oven.
- Up to 70% faster than other conventional cooking methods.
- Operates off a low amp plug.
- Icon driven easyTouch®1.0 controller.
- < 0.7 kWh on standby.
- Available in black only.
- Merrychef DNA features (p2).

## eikon<sup>®</sup> e1s

Color Dimensions (external) W x D x H Dimensions (internal) W x D x H

#### Black

16.0" (407mm) x 22.6" (573mm) x 23.2" (588 mm) (depth excludes handles) 12.2" (311mm) x 12.2" (311 mm)

Model	Convection/ Microwave	Max. Power Input	Electrical Supply	Plug type	Price \$
eikon <sup>®</sup> e1s	2200 W/800 W	2990 W	208 V / 240 V 60 Hz	NEMA 6-15P	12,036

### Included accessories

**Flat cook plate** H0.16" W12" x D12" Part no: **DC0322** 



**Paddle with hand** guard and sides W11.75" x D11.75" Part no: SR318



Full size cooking tray H0.5" x W11" x D11" (Black) Part no: 32Z4080



Non stick cooking liner W11.2" x D11.2" (Natural) Part no: 32Z4088



## Merrychef eikon® e1s

Accessories







## eikon® e4s

Dimensions (external) W x D x H Dimensions (internal) W x D x H Stainless steel 23" (584m) x 25.3" (643mm) x 23.3" (591 mm) (depth excludes handles) 14.7" (375mm) x 14.6" (370mm)

Model	Convection/ Microwave	Max. Power Input	Electrical Supply	Plug type	Price \$
eikon® e4s	3200 W/1800 W	6200 W	208 V / 240 V 60 Hz	NEMA 6-30P	26,474

#### **Included accessories**

**Wire rack** 

Color

H1.4" x W14.4" x D13.5" Part no: **PDV0908** 





Full size mesh cooking tray x2 H1" x W14.5" x D11.5" Part no: 32Z4031



Cool down pan 1/2 size 4" deep Part no: **32Z4028** 

Merrychef eikon<sup>®</sup> e4s Ideal for quick service outlets

An all-round high speed oven, suitable for a busy kitchen.

• Unique internal grease filter reduces grease build-up.

• Up to 75% faster than other conventional cooking methods.

• Icon driven easyTouch®1.0 controller.

14" x 12" cavity in a 24" width oven.
Merrychef DNA features (p2).

and convenience stores

Oven cleaner and protector pack Pack of x1 32 fl oz cleaner and x1 32 fl oz protector Part no: 3224148



Part no: 32

#### E4S TWO (2) YEAR PLANNED MAINTENANCE PROGRAMS\*

PMB1-E2SE4E4S	e2s Two (2) Year Planned Maintenance Program, PM Basic, 1 unit E2S, E4, E4S (No parts)	\$864
PMB2-E2SE4E4S	e2s Two (2) Year Planned Maintenance Program, PM Basic, 2+ units E2S, E4, E4S (No parts); when purchased with PMB1-E2SE4E4S, price for each additional unit on site	\$523
PMS1-E4E4S	PM Standard, 1 unit E4,E4S (includes specific parts)	\$1,320
PMS2-4E4S	PM Standard, 2+ units E4,E4S (includes specific parts); when purchased with PMS1-E2SE4E4S, price for each additional unit on site	\$940
PMO1-E4E4S	PM Optimal, 1 unit E4, E4S (includes specific parts)	\$2,272
PMO2-4E4S	PM Optimal, 2+ units E4, E4S (includes specific parts); when purchased with PMO1-E2SE4E4S, price for each additional unit on site	\$1,925

\*PM programs and products are net priced and non-discountable

\*Additional charges may apply, see program details

Merrychef DNA features - page 2



## Merrychef eikon® e4s

Accessories



## Merrychef eikon® e3

Ideal for cafés, bars & bakeries







- Industry unique turn-table for even browning.
- Three-tier cavity for flexible cooking.
- Accelerated cooking up to 25% faster than other conventional cooking methods.
- Perfect for delicate bakery products.
- 13" x 12" cavity in a 23.5" width oven.
- Merrychef DNA features (p2).

## eikon® e3

Convection

Color

Microwave

duo-pleX technology combines:

Dimensions (external) W x D x H Dimensions (internal) W x D x H 23.5" (598mm) x 22" (558mm) x 21.7" (551mm) (depth excludes handles) 13.1" (332mm) x 13.2" (335mm)

Model	Convection/ Microwave	Max. Power Input	Electrical Supply	Plug type	Price \$
eikon® e3CXX	3000 W/1000 W	4700 W	208 V/240 V 60 Hz	NEMA 6-30P	9,606

Stainless steel

### **Included accessories**

- **Flat turn-table Cool down pan Oven cleaner and** plate x2 1/6 size 6" deep protector pack H1.5 x Ø 11.25 Part no: 32Z4043 Pack of x1 32 fl oz cleaner Part no: 40H0347ANO and x1 32 fl oz protector Part no: 32Z4148 ⊳Non-stick  $\triangleright$  Tray handle **Wire rack** compatible with cooking liner H1.2" x W12.75 x D11 40H0347ANO and DX0117 Part no: **DR0056** Ø 11.3" H1" x W10.5" x D3.5" Part no: 40H0190 Part no: SR313
- Turntable disk for use with 40H0347ANO Ø 7.52" Part no: 40H0249



## Merrychef eikon® e3

Accessories



## Merrychef eikon<sup>®</sup> e5

Ideal for restaurants, hotels & bakeries



- Designed for back of house.
- Icon driven easyTouch®1.0 controller.
- Large two-tiered cavity.
- Versatile 2/3 Gastronome cavity for multi-portion dishes.
- Accelerated cooking up to 25% faster than other conventional cooking methods.
- Powerful uniform convection that gives perfect results, even for sensitive baked products.
- 19" x 14" cavity in a 28" width oven.
- Merrychef DNA features (p2).



## eikon® e5

Color

Dimensions (external) W x D x H Dimensions (internal) W x D x H 28" (712mm) x 25.3" (643mm) x 25.3" (642mm) (depth excludes handles) 19.5" (495mm) x 14.1" (358mm)

eikon® e5         3200 W/1400 W         6200 W         208 V/240 V         NEMA 6-30P         19,199         60 Hz	Model	Convection/ Microwave	Max. Power Input	Electrical Supply	Plug type	Price \$
	eikon® e5	3200 W/1400 W	6200 W		NEMA 6-30P	19,199

### **Included** accessories







Stainless steel

Oven cleaner and protector pack Pack of x1 32 fl oz cleaner and x1 32 fl oz protector Part no: 32Z4148





## Merrychef eikon<sup>®</sup> e5

Accessories



# Signature range

The Signature range will suit most of our ovens to provide you with the broadest range of applications and are highly durable, long-lasting and dishwasher compatible.







# **Choosing the right Merrychef oven**

Merrychef is proud to have a global culinary team to support your business. The popular preprogrammed recipes on all our ovens have been tried and tested by our dedicated team of chefs so you can deliver consistent, high-quality food, simply by pressing a picture in the oven's cookbook. Further support is available for training and customising menus.

The right oven for your business, is usually determined by what food items are on your menu and the speed of service your operation needs to provide. Below are a few examples of food items and the cook time differences between our ovens.







Chilled Pizza, pre-baked, thin crust				
conneX 12 HP	1 min 15 secs			
conneX 12 SP	1 min 45 secs			
eikon e1s	2 min 20 secs			
eikon e3	3 min 30 secs			



Reheat jacket potato				
conneX 12 HP	1 min			
conneX 12 SP	1 min 30 secs			
eikon e1s	1 min 30 secs			
eikon e3	1 min 45 secs			



Chicken breast without skin			
conneX 12 HP	2 min		
conneX 12 SP	2 min 15 secs		
eikon e1s	2 min 30 secs		
eikon e3	3 mins		



3 min
3min 30 secs
3 min 50 secs
4 mins

All cooking times may vary depending on quality and quantity of food.



## **Book a free demo to see our ovens in action.** Scan code or visit: info.merrychef.com/demoform

# Merrychef oven selector:

Within the wide range of Merrychef ovens, there is a price point and appliance to suit all operations looking to deliver hot delicious food on demand. Our network of sales representatives and selected dealers, along with our culinary teams, are committed to understanding your business and working in partnership with you to ensure you select the high speed oven most suited for your operation.

The table below is for guidance only.

To find your local representative please contact us direct or visit **www.merrychef.com/Sales/Sales-Locators** 

	conneX 12 SP	conneX 12 HP	conneX 16	e1s	e4s	e3	e5
Technology							
Convection, microwave and impingement	✓	✓	<ul> <li></li> </ul>	~	~		
Convection and microwave						~	~
Cooking speeds vs other cooking methods							
Up to 80% faster		~	✓				
Up to 78% faster	<ul> <li>✓</li> </ul>				>		
Up to 75% faster							
Up to 70% faster				~			
Up to 25% faster						~	<ul> <li></li> </ul>
Average number of cooks per day:	100-150	150+	150+	50-100	150+		
Cooking methods							
Toasting, grilling, reheating, cooking	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li></li> </ul>	~	<b>~</b>	<ul> <li></li> </ul>	<ul> <li>✓</li> </ul>
Baking						<ul> <li></li> </ul>	<ul> <li></li> </ul>
14" pizza			<ul> <li></li> </ul>		>		
16" pizza			~				
Outlet suitability							
Cafés and bars	<ul> <li>✓</li> </ul>	~	<ul> <li></li> </ul>	~	<b>~</b>	<b>~</b>	
Quick service		~	~		>		
Convenience stores		<ul> <li>✓</li> </ul>	<ul> <li></li> </ul>		>		
Restaurants and hotels			~				~
Bakeries						~	~
Cavity size	12" x 12"	12" x 12"	16" x 16"	12" x 12"	14" x 14"	13" x 12"	19" x 14"
Connectivity as standard	✓	✓	<ul> <li></li> </ul>				

Merrychef ovens are UL listed ventless and use catalytic converter materials within them to absorb grease from food and odour. Using approved accessories such as trays with lids to reduce fat splatter, regularly wiping clean accessories between cooks and following a daily cleaning regime will help keep the cavity clear of grease build-up and help keep your oven running smoothly.

# Limited warranty, terms and conditions

#### Limited warranty

Merrychef<sup>®</sup> USA, ("Merrychef<sup>®</sup>") warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date the product is installed or eighteen (18) months from the date of shipment from our facility, whichever comes first.

During the warranty period, *Merrychef* shall, at *Merrychefs* option, repair or replace parts determined by *Merrychef* to be defective in material or workmanship, and with respect to services, shall re-perform any defective portion of said services. The foregoing shall be the sole obligation of *Merrychef* under this Limited Warranty with respect to the equipment, products and services. With respect to equipment, materials, parts and Accessories manufactured by others, *Merrychefs* sole obligation shall be to use reasonable efforts to obtain the full benefit of the manufacturer's warranties. *Merrychef* shall have no liability, whether in contract, tort, negligence, or otherwize, with respect to non-*Merrychef* manufactured products.

#### Who is covered

This Limited Warranty is available only to the original purchaser of the product and is not transferable.

#### **Exclusions from coverage**

- Repair or replacement of parts required because of misuse, improper care or storage, negligence, alteration, accident, use of incompatible supplies or lack of specified maintenance shall be excluded;
- Normal maintenance items, including but not limited to, light bulbs, fuses, gaskets, O-rings, interior and exterior finishes, lubrication, de-liming, broken glass, etc.;
- Failures caused by erratic voltages;
- Improper or unauthorized repair;
- Changes in adjustment and calibration after ninety (90) days from equipment installation date;
- This Limited Warranty will not apply to any parts subject to damage beyond the control of Merrychef, or to equipment which has been subject to alteration, misuse or improper installation, accidents, damage in shipment, fire, floods, power changes, other hazards or acts of God that are beyond the control of Merrychef;
- This Limited Warranty does not apply, and shall not cover any products or equipment manufactured or sold by Merrychef when such products or commercial equipment is installed or used in a residential or non-commercial application. Installations not within the applicable building or fire codes render this Limited Warranty and any responsibility or obligations associated therein null and void This includes any damage, costs or legal actions resulting from the installation of any Merrychef commercial cooking equipment in a non- commercial application or installation, where the equipment is being used for applications other than those approved for by Merrychef;
- If any product is cleaned without using an approved Merrychef cleaning solution, this Limited Warranty shall be void.

#### Limitations of liability

The preceding paragraphs set forth the exclusive remedy for all claims based on failure of, or defect in, products or services sold hereunder, whether the failure or defect arizes before or during the warranty period, and whether a claim, however instituted, is based on contract, indemnity, warranty, tort(including negligence), strict liability, implied by statute, common-law or otherwize, and Merrychef its servants and agents shall not be liable for any claims for personal injuries or consequential damages or loss, howsoever caused. Upon the expiration of the warranty period, all such liability shall terminate **THE FOREGOING** WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR STATUTORY NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE SHALL APPLY, MERRYCHEF DOES NOT WARRANT ANY PRODUCTS OR SERVICES OF OTHERS.

#### Remedies

The liability of *Merrychef* for breach of any warranty obligation hereunder is limited to: (i) the repair or replacement of the equipment on which the liability is based, or with respect to services, re-performance of the services; or (ii) at *Merrychefs* option, the refund of the amount paid for said equipment or services. Any breach by *Merrychef* with respect to any item or unit of equipment or services shall be deemed a breach with respect to that item or unit or service only.

#### Warranty claim procedure

Customer shall be responsible to:

• Immediately advize the Dealer or *Merrychefs* Authorized Service Agent of the equipment serial number and the nature of the problem;

- Verify the problem is a factory responsibility. Improper installation or misuse of equipment, are not covered under this Limited Warranty;
- Cooperate with the Service Agency so that warranty service may be completed during normal working hours.

#### **Governing law**

For equipment, products and services sold in the United States this Limited Warranty shall be governed by the laws of the state of Delaware, USA, excluding their conflicts of law principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty.

*Merrychef* USA 200 Airport North Office Park Ste A&B Fort Wayne IN 46825

# Important ordering information

#### **About Merrychef**

*Merrychef* products are used throughout the World, across a wide variety of market segments and applications. In partnership with major food manufacturers and hot food retailers, *Merrychef* is constantly investing in research and development. *Merrychef*<sup>®</sup> LTD, with headquarters and ISO 9001 approved manufacturing facilities in Sheffield, South Yorkshire, Hampshire, UK, is an operating company of Welbilt. For more info, visit www.merrychef.com.

#### How to order

*Merrychef* sells its products through Authorized Dealers. Please contact *Merrychef* or your Local Sales Representative for details. Purchase order should include the following information:

- Company Name with complete billing address and telephone number.
- Purchase order number.
- Ship to address.
- Purchasing agents name.
- Requested ship date.
- Specify complete model number of equipment ordered, quantity of each item ordered.
- Specify exact voltage required. (Example: 208/1 or 240/1 phase)
- Specify model and quantity of all options and Accessories required.

#### Terms

30 Days Net to customers with an open/credit account with *Cleveland Range LLC DBA Ovens and Advanced Cooking*. Cash discount does not apply on sight draft or C.O.D. shipments. Volume discounts are not allowed on invoices not paid within 30 days. Other penalties may also apply to payments beyond 30 days. Minimum purchase order of \$25.00 on all orders. Prices and specifications are subject to change without notice. All orders accepted subject to government regulations or conditions beyond manufacturers control.

All shipments within the United States F.O.B. from *Merrychef* USA Distribution Center, Covington, TN 38019. Equipment freight classification - Class 85

#### **Return policy**

- 1 | All returned product must have an RMA number from Customer Service prior to sending the product back.
- 2 | The product must be standard product, still crated and within 90 days from date invoiced. Standard products are defined as product configurations that are saleable to the general market. Custom Products are product configurations that are unique to a specific customer and cannot be sold to other customers. Obsolete/ discontinued products cannot be returned.

- **3** | If return is approved for standard product, the standard restock charge is 30% or 20% if a replacement order is made.
- 4 | Custom product is non-returnable.
- **5** | Applicable freight charges and recrating will be the customer's responsibility.
- **6** | RMA number must be clearly written on all shipping paperwork to factory/warehouse.
- 7 | RMA will be valid for 45 days from date of issue.

#### **Statement of policy**

*Merrychef* equipment is built to comply with applicable nationally recognized standards for manufacturers. Included among these approval agencies are N.S.F., U.L. and C.S.A. Many local codes exist and it is the responsibility of the owner and installer to comply with these codes. *Merrychef* equipment when properly installed according to instructions, complies with the intent of the O.S.H.A. Act. Constant product improvement makes it necessary for new or improved models to be submitted for testing by these various agencies. Therefore, not all models have agency approvals at all times.

#### International equipment

Equipment purchased for international destination is subject to additional charges. For International quotations/approvals contact the appropriate *Merrychef* customer service office.

#### Merrychef customer service

For shipments within the United States, Mexico & Latin America. *Merrychef* USA **Phone:** (888) 417-5462 **Online:** www.merrychef.com **Email:** LCNCUSTSERV@Welbilt.com

For shipments within Canada. *Merrychef* Canada **Phone:** (905) 624-0260 **Online:** www.welbilt.ca

For shipments throughout the rest of the world. *Merrychef* Global **Phone:** + 44 (0) 1252 371000 **Online:** www.merrychef.com

Merrychef is owned and operated by Welbilt.

**NOTE:** Volume chain and international prices to be negotiated. Call for more details.

# Arrives offering complete peace of mind



Your satisfaction with our products is of paramount importance to us. With over 70 years of experience in designing and manufacturing high speed ovens you can be assured of a high quality, precision built appliance.

The Merrychef range has a built-in self-diagnostic system with full warranty and service support for peace of mind.

## Supported by KitchenCare®

The Welbilt industry leading support service KitchenCare® provides

- A global network of authorised service partners for a comprehensive aftersales service.
- A Merrychef training and technical support programme for field engineers.
- Spare parts and aftersales accessories.
- 1 year guarantee on genuine OEM spare parts.
- Extended warranty options.





Welbilt's portfolio of award-winning brands includes Cleveland<sup>™</sup>, Coffee Queen<sup>®</sup>, Convotherm<sup>®</sup>, Crem<sup>®</sup>, Crystal Tips<sup>®</sup>, Dean<sup>®</sup>, Delfield<sup>®</sup>, Expobar<sup>®</sup>, Fabristeel<sup>®</sup>, Frymaster<sup>®</sup>, Garland<sup>®</sup>, Harford<sup>™</sup>, Inducs<sup>®</sup>, Koldtech<sup>®</sup>, Kolpak<sup>®</sup>, Lincoln<sup>®</sup>, McCann's<sup>™</sup>, Merco<sup>®</sup>, Merrychef<sup>®</sup>, Multiplex<sup>®</sup>, RDI<sup>®</sup>, SerVend<sup>™</sup>, Spengler<sup>®</sup>, SunFire<sup>®</sup> and U.S. Range<sup>™</sup>. Supported by service brands: KitchenCare<sup>®</sup>, aftermarket service; FitKitchen<sup>®</sup>, kitchen systems; and KitchenConnect<sup>®</sup>, cloud-based open platform.

#### Bringing innovation to the table • welbilt.com