



InterMetro Industries Corporation
North Washington Street
PO Box A
Wilkes-Barre, PA 18705-0557
USA
T (570) 825-2741

June 1st, 2026

To Our Valued Metro Customers,

Effective September 1st, 2026, InterMetro Industries will implement a price adjustment across our product categories as follows:

- Storage, Handling, and Specialty Product Categories: **2.9% Average**
- Thermal Category (Heated Cabinets): **3.5% Average**

IMPLEMENTATION TIMING & ORDER POLICY

- Orders received by **August 31st, 2026** and shipped by **September 30th, 2026** (or within quoted lead times) will be honored at current pricing
- Orders with requested delivery dates after **October 1st, 2026** will reflect new pricing
- Existing backlog orders scheduled to ship by **September 30th, 2026** will be honored at current pricing

Over the past two years we have continued to absorb significant cost and operational increases in raw materials such as steel, stainless steel, aluminum and engineered polymers. Freight and logistics cost increases and general labor and supplies costs have also significantly impacted these actions.

We have delayed this action as long as possible and have offset a meaningful portion of these increases internally through our continuous improvement and operational improvement initiatives. We continue to invest in manufacturing automation, distribution, new product development, and supply chain resiliency to increasingly support your business.

We will continue to monitor cost trends and market conditions closely. Our goal remains to balance cost realities with our long-term commitment to providing the highest value solutions while ensuring we remain a reliable and competitive market leader.

We sincerely appreciate your continued trust in Metro and your partnership.

Respectfully,

A handwritten signature in black ink that reads "Nancy Fera". The signature is fluid and cursive, with the first name being more prominent.

Nancy Fera
Vice President of Foodservice
InterMetro Industries Corporation

John Nackley Jr.
Vice President of Foodservice National Accounts
InterMetro Industries Corporation